



CLIENT PREPARATIONS FOR BED BUG SERVICES

In order for our company to provide the most effective service, we ask that you make a few simple preparations before we arrive. The following preparations are minimal, but they are crucial to the success of the program. If any cooperation above and beyond what is listed here is required, we will be sure to communicate additional items.

For best results, follow the preparation instructions below. More time spent on proper preparation will be rewarded with faster and more effective treatment results.

1. Remove all sheets, covers, dust ruffles, comforters, pillows, or any other bedding covers from your mattress and box spring in all bedrooms. Wash all bed linens in the hottest water possible and then run through a hot dryer cycle for a minimum of 40 minutes.
2. All clothes, on floors and hanging over chairs should be picked up and washed as above. Place in a large garbage bag sealed at the top until the treatment has been completed.
3. Birds or otherwise caged pets such as fish and or reptiles. These must be removed from the unit just like people. Fish tanks – pump and filter must be turned off and top of aquarium must be sealed with 'saran' type of plastic wrap.
4. Cats and or Dogs must leave with occupants for the entire four (4) hour time limit.
5. De-clutter. This will assist in removing potential bed bug harborage. Check items for signs of infestation. Cardboard is a favored harborage for bed bugs, dispose of any unwanted packaging materials to remove these harborage sites from your home.
6. Do not re-arrange furniture other than moving items three feet away from the walls. It is not necessary to remove clean clothing items from draws or cupboards unless these items are clearly heavily infested with visible bed bugs.
7. Keep beds pulled out from the wall until bed bugs have been eradicated. All other furniture items can be returned to their original position after treatment.
8. Cabin beds/beds with built-in storage. Remove all clothing items from these storage areas, launder and dry on high heat. Items can be replaced after treatment.
9. Vacuum baseboards to remove dust build-up from these areas. Remove the vacuum cleaner bag or contents of the canister, place in a plastic bag, and dispose of in the trash can outside your apartment/home.
10. In order to give the treatment time to work, do not clean or remove the product barriers that have been applied. In most cases, barriers will have been applied in areas that are not normally accessed, but if an infestation was suspected behind baseboards or electrical outlets, for example, a 2" product barrier will have been applied on the wall above or around these installations, respectively. Under certain lighting conditions, these barriers may be visible. Leave these in place until you are certain that the infestation has been eradicated. The barrier will remain active for up to 3 months if left undisturbed, but can be easily removed with detergent and water, or disposable disinfectant wipes when required.
11. Please allow 3 to 4 weeks after the treatment for it to be completely effective. Bed bugs may not leave their harborage for a number of days after treatment, and nymphs hatching from eggs will not be affected until they cross a product barrier.

REMEMBER: THE SUCCESS OF THIS SERVICE DEPENDS UPON YOUR COOPERATION.